If you have questions about any Illinois Department of Human Services (IDHS) program, call or visit your Family Community Resource Center (FCRC). We will answer your questions. If you do not know where your FCRC is or if you are unable to go there, you may call the automated helpline 24 hours a day at:

1-800-843-6154
1-800-447-6404 (TTY)

You may speak to a representative between:
8:00 a.m. - 5:30 p.m.
Monday - Friday (except state holidays)

For answers to your questions, you may also write:
Illinois Department of Human Services
Bureau of Customer Support and Services
100 South Grand Avenue East
Springfield, Illinois 62762

Visit our web site at:
www.dhs.state.il.us

Do you have a cause for concern?

Ask your doctor or nurse whether your child’s growth and development are on target for his/her age.

Most differences are nothing to worry about, but in some children, the differences can signal a need for special help.

The earlier a delay or disability is identified, the better the chances are that EI services can help your child reach his/her potential.

How do I learn more?

For more information or to make a referral to the Illinois Early Intervention Program, call your local CFC office.
For the number in your area, call 1-800-323-4769.

For a complete list of EI services, and additional resources for families with young children, visit the Illinois Early Intervention Clearinghouse Web site at http://eiclearinghouse.org.

Look What I Can Do

The Sooner We Start,
The Farther They'll Go

Programs, activities and employment opportunities in the Illinois Department of Human Services are open and accessible to any individual or group without regard to age, sex, race, sexual orientation, disability, ethnic origin or religion. The department is an equal opportunity employer and practices affirmative action and reasonable accommodation programs.

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Illinois Early Intervention Services

Do You Have Questions About Your Child’s Development?

Look inside for an introduction to the Illinois Early Intervention Program for infants and toddlers with developmental delays or disabilities and their families.
What happens when your child turns 3?

When your child turns 3, you and your child will meet with a team to determine if your child is eligible for services. The team consists of a child development professional and a child who will work with a family service plan. The child will be assessed to help determine your child's development and strengths. The team will work together to reach the goals you and your child have chosen.

The Early Intervention (EI) program provides services to help your child grow and learn during the first 3 years of life, your child's brain, body and social skills are growing rapidly. He/she is learning many new things about the world around him. While all children need a little extra help, some children need help and support to grow and learn. Some children need a little extra help, your child needs a little extra help. With the love and support to grow and learn, some children need a little extra help. Your child can reach his/her potential when your child turns 3.

What is EI Important?

If your child is at risk for developmental delays or have developmental delays or disabilities of children from birth to age 3, who are enrolled in the EI program, CFC office, call 1-800-323-4769. May refer your child to CFC to find your local A referral to Child and Family Connections (CFC)